## DIABETES & CHRONIC DISEASE SELF-MANAGEMENT EDUCATION PROGRAMS

| Health Region, Program Name & Base Locations   | Contact Information   |
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| Province-wide Services   |   |
| <ul> <li>Diabetes Canada</li> <li>Provides a toll-free information line that assists with support, information and referrals.</li> <li>Website provides educational resources on prevention and management, and information on locations of local offices.</li> </ul>  | Phone (204) 925-3800<br>Toll free 1 (800) BANTING<br>Toll free 1 (800) 226-8464<br>Fax (204) 949-0266<br>https://www.diabetes.ca/contact-<br>us/regional-offices#Manitoba |
| <ul> <li>Get Better Together!</li> <li>A program for living better with ongoing health conditions</li> <li>A free 6-week program for people with chronic conditions.</li> <li>Offered at numerous sites throughout Manitoba (locations list on website).</li> <li>Program available in person and online.</li> </ul> | Phone (204) 632-3900<br>Fax (204) 697-2412<br>https://wellnessinstitute.ca/?s=get+be<br>tter+together   |
| <ul> <li>National Aboriginal Diabetes Association (NADA)</li> <li>Provides patients with links to appropriate resources, supports, and provides strategies and tools to Aboriginal communities.</li> <li>No referral required.</li> </ul>  | Phone (204) 927-1220<br>Toll free 1 (877) 232-6232<br>Fax (204) 927-1222<br>https://nada.ca/  |
| <ul> <li>Northern Connection Medical Centre</li> <li>Northern Connection Medical Centre is a primary care clinic that offers screening, diagnosis, medical management and education to help patients manage diabetes (Type 1, Type 2 and gestational) and other health conditions.</li> </ul>                        | Phone (204) 940-8777<br>Fax (204) 940-4387<br>https://www.wrha.mb.ca/healthinfo/a-<br>z/diabetes/directory-northern-<br>connections-medical-centre.php#overview           |
| <ul> <li>TeleCARE TéléSOINS Manitoba</li> <li>Provides individual education via telephone or telehealth for adults at risk of diabetes and those with Type 2 diabetes and not pregnant.</li> </ul>   | Phone (204) 788-8688<br>Toll free 1 (866) 204-3737<br>Fax (204) 779-5645<br>https://misericordia.mb.ca/telecare-<br>telesoins-manitoba/                                   |
| Interlake-Eastern Regional Health Authority  |   |
| <ul> <li>Community Wellness - Diabetes and Heart Health<br/>Education</li> <li>To get onto a waiting list for a session in your district, contact<br/>wellness@ierha.ca</li> </ul>   | Phone 1 (877) 979-9355<br>Fax (204) 785-7743<br>https://www.ierha.ca/default.aspx?ci<br>d=6387⟨=1   |

## Northern Regional Health Authority

## Heart Health and Chronic Disease

### **Regional Diabetes Program**

- The Regional Diabetes program provides support and education for people with diabetes.
- Services are provided to individuals/families and communities in the NHR.
- The Regional Diabetes program believes that everybody with diabetes should have the opportunity to learn how to safely manage their health condition.
- Both Nurses and Dietitian educators are available and can help you stay healthy with diabetes.

#### Flin Flon

Phone (204) 687-6130 Toll free 1 (888) 340-6742

#### **Flin Flon**

Phone (204) 687-1300 Toll free 1 (888) 340-6742 Fax (204) 687-6405

#### The Pas

Phone (204) 627-6800 Toll free 1 (888) 340-6742 Fax (204) 627-6805

#### Thompson

Phone (204) 677-5350 Toll free 1 (888) 340-6742 Fax (204) 778-1534

| Prairie Mountain Health  |  |
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| <ul> <li>Chronic Disease Education Program (CDEP)</li> <li>This program offers group classes and/or individual appointments to assist with living a healthy lifestyle and to help clients better manage their chronic condition.</li> <li>Dietitians and Nurses travel throughout the region to provide self-management support services to help clients set and reach their goals.</li> </ul> | Toll Free 1 (877) 509-7852<br>Fax (204) 759-4035<br>https://www.prairiemountainhealth.ca/<br>chronic-disease-education-program   |
| Southern Health-Santé Sud  |  |
| <ul> <li>Southern Health Sante Sud - Chronic Disease<br/>Intake</li> <li>Anyone living in Southern Health-Santé Sud is eligible for this<br/>service, free of charge.</li> <li>You can self-refer or be referred by a health care provider. Access a<br/>chronic disease intake site near you.</li> </ul>  |  |
| <ul> <li>Chronic Disease Education Team</li> <li><u>East Area</u> - Diabetes &amp; Heart Health</li> <li>Services provided in the communities of :</li> </ul>  | Steinbach, Niverville, St. Anne,<br>St. Pierre-Jolys,<br>St. Malo, Lorette, Sprague and Vita<br>Phone (204) 320-2483<br>Fax (204) 326-7665<br>CDHMadminsupport@southernhealth.ca |

| Chronic Disease Education Team<br>Mid Area - Diabetes & Heart Health<br>• Services provided in the communities of:                                     | Carmen<br>Phone (204) 745-2021<br>Fax (204) 745-2756<br>dunruh@southernhealth.ca<br>Morris, Altona, Emerson<br>Phone (204) 746-7347<br>Fax (204) 746-7347<br>jtrojack@southernhealth.ca |
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|  | Phone (204) 248-2092; ext. 260<br>Fax (204) 248-2299<br>kjervis@southernhealth.ca   |
| <ul> <li>Chronic Disease Education Team</li> <li>North Area - Diabetes &amp; Heart Health</li> <li>Services provided in the communities of:</li> </ul> | Portage la Prairie<br>Phone (204) 239-2411<br>Fax (204) 239-2444<br>cbrown1@southernhealth.ca   |
|  | Gladstone, MacGregor &<br>Sandy Bay First Nation<br>Phone (204) 385-2968; ext 2247<br>Fax (204) 385-2663<br>atucker@southernhealth.ca   |
| Chronic Disease Education Team<br>West Area - Diabetes & Heart Health  | Morden, Winkler<br>Phone (204) 331-8841<br>tdoell@southernhealth.ca   |
| Services provided in the communities of:   | Swan Lake, Somerset, Crystal City,<br>Pilot Mound and Manitou<br>Phone (204) 836-2132<br>Fax (204) 836-2044<br>rmoore@southernhealth.ca   |
| Services Based in Churchill  |   |
| Primary Health Care - Churchill  | Phone (204) 675-8360<br>Fax (204) 675-8370<br>nault@churchillrha.mb.ca  |

# Winnipeg Regional Health Authority

This list does not include all services available at each clinic, only those accessible to external clients, with or without a referral. This list focuses on diabetes educational services, not those for all chronic disease. An online Diabetes Service Directory is available at

https://www.wrha.mb.ca/healthinfo/a-z/diabetes/directory-education.php

| Aboriginal Health and Wellness Centre  | Phone (204) 925-3700   |
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| <ul> <li>Provides group diabetes education, social support services, sharing<br/>and teaching circles, medicine picking and sweat lodge ceremonies,<br/>open to all urban Aboriginal People, no referral required.</li> </ul>        | Fax (204) 925-3709<br>http://ahwc.ca/                                  |
| Access Downtown/Health Action Centre   | Phone (204) 940-1626   |
| • Offers screening, diagnosis, medical management and education to help patients manage diabetes (Type 1, Type 2 and gestational) and other health conditions to downtown residents with postal codes starting with R3A, R3B, R3E.   | Fax (204) 942-7828   |
| NorWest Co-op Community Health   | Phone (204) 938-5900   |
| <ul> <li>Provides group diabetes education for Inkster and Seven Oaks</li> </ul>   | Fax (204) 938-5994   |
| residents, no referral required. Individual diabetes education available to area residents by referral.  | https://norwestcoop.ca/programserv<br>ice/ diabetes-education-support/ |
| Access River East  | Phone (204) 938-5000   |
| <ul> <li>Provides group diabetes education and management sessions for<br/>River East residents (postal codes R2E, R2I, R2K, and R2G) no referral<br/>required. Individual education and dietitian available by referral.</li> </ul> | Fax (204) 938-5449   |
| Access Transcona   | Phone (204) 938-5555   |
| Provides group diabetes education for Transcona residents (postal  | or   |
| codes R2C, R3W). Individual education sessions available by referral.  | (204) 938-5700   |
|  | Fax (204) 938-5511   |
| Access Winnipeg West   | Phone (204) 940-2040   |
| Provides group diabetes education for residents of the Winnipeg  | or   |
| West area who have postal codes starting R3R, R3N (West of Route   | (204) 940-8724   |
| 90 only). Individual education and dietitian available by referral.  | Fax (204) 940-2605   |
| Adult Medical Clinic – Grace Hospital  | Phone (204) 837-0790   |
| Collaborative care to patients who have diabetes with complex care   | Fax (204) 837-0791   |
| needs (pregnant, with evidence of micro/macro vascular   |  |
| complications, on insulin pumps, being considered for insulin therapy  |  |
| etc.).   |  |
| <ul> <li>Team members include endocrinologists and diabetes educators.</li> </ul>  |  |

| <ul> <li>Centre de santé /Saint-Boniface Health Centre</li> <li>Offers bilingual services to the French-speaking population of<br/>Winnipeg and to the residents of<br/>St. Boniface.</li> <li>Participants learn in a small group setting about type 2 diabetes, risk</li> </ul> | Phone (204) 235-3910<br>Fax (204) 237-9057<br>www.centredesante.mb.ca |
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| factors, symptoms and managing blood sugar levels, physical activity and lifestyle.   |   |
| <ul><li>Healthy Aging Resource Team (HART)</li><li>Downtown/Point Douglas</li></ul>   | Phone(204)940-8140<br>Fax (204)940-2116                               |
| <ul> <li>Group education sessions for Downtown and Point Douglas area<br/>residents 55+. Individual education available by referral.</li> </ul>   |   |
| Healthy Aging Resource Team (HART) <ul> <li>River East/Transcona</li> </ul>   | Phone(204)940-2114<br>Fax (204)940-3629                               |
| <ul> <li>Support groups for River East and Transcona area residents 55+.<br/>Individual education available by referral.</li> </ul>   |   |
| <ul> <li>Healthy Aging Resource Team (HART)</li> <li>St. James-Assiniboia/Assiniboine South</li> </ul>  | Phone (204) 940-3261<br>Fax (204) 987-8856                            |
| <ul> <li>Individual and group education sessions to St. James area residents 55+ years.</li> <li>Individual education available by referral.</li> </ul>   |   |
| Hope Centre Health Care Inc.  | Phone (204) 589-8354  |
| <ul> <li>Provides group diabetes education to Point Douglas residents (postal<br/>code R2W) no referral required.</li> </ul>  | Fax (204) 586-4260  |
| HSC Diabetes Education Resources for Children   | Phone (204) 787-3011  |
| <ul> <li>and Adolescents (DER-CA)</li> <li>Provides individual education to youth (under 18) with diabetes.</li> </ul>  | Fax (204) 787-1655  |
| <ul> <li>Available to residents of Manitoba, NW Ontario, Eastern<br/>Saskatchewan and Nunavut by referral.</li> </ul>   |   |
| Klinic Community Health Centre  | Phone (204) 784-4090  |
| <ul> <li>Provides individual and group diabetes education to Downtown<br/>residents (postal codes R3G, R3E, R3C, and R3A) by referral.</li> </ul>   | Fax (204) 784-4013<br>www.klinic.mb.ca                                |

| Matestro Program for Young Addits       Provides transitional support and system mavigation for Manitoba young adults 18-25 with diabetes (type 1 and type 2), no referral required.       Fax (204) 927-5691         Mount Carmel Clinic       Phone (204) 582-5313       Fax (204) 582-5313         • Provides group diabetes education to Point Douglas residents, no referral required.       Phone (204) 582-6006       www.mountcarmel.ca         St. Boniface General Hospital Department of Endocrinology       Phone (204) 237-2908       Fax (204) 237-2908         • Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).       Phone (204) 477-3305         • Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).       Phone (204) 477-3305         • Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         Veliness Institute at Seven Oaks Hospital       Phone (204) 632-3900         • Fox Care Services (fee for service).       Fax (204) 940-2175         • Fax (204) 940-2175       Fax (204) 940-2175         • Fox Care Services (fee f   | Maastro Drogram for Voung Adulta  | Phone (204) 789-3719     |
|--|---|--------------------------|
| <ul> <li>Provides group diabetes education to Point Douglas residents, no referral required.</li> <li>Fax (204) 582-6006</li> <li>www.mountcarmel.ca</li> <li>St. Boniface General Hospital Department of Endocrinology</li> <li>Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Team members include endocrinologists and diabetes educators.</li> <li>Victoria General Hospital Diabetes Education Centre</li> <li>Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Collaborative care to patients who have diabetes educators.</li> <li>Wellness Institute at Seven Oaks Hospital</li> <li>Diabetes, education and self-management support are offered through individual counselling and group classes.</li> <li>Foot Care Services (fee for service).</li> <li>WRHA Home Care</li> <li>Provides individual education, support and nursing care for Home Care care cleints who are unable to access external diabetes education.</li> <li>Fax (204) 940-2175 Fax (204) 940-2175 Fax (204) 940-6200 Fax (204) 940-2175 Fax (204) 940-6200 Fax (204) 940-2175 Fax (204) 940-6200 Fax (204) 940-62</li></ul> | young adults 18-25 with diabetes (type 1 and type 2), no referral                   | . ,                      |
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| referral required.www.mountcarmel.caSt. Boniface General Hospital Department of<br>EndocrinologyPhone (204) 237-2908<br>Fax (204) 233-7154<br>www.sbgh.mb.ca• Collaborative care to patients who have diabetes with complex care<br>needs (pregnant, with evidence of micro/macro vascular<br>complications, on insulin pumps, being considered for insulin therapy<br>etc.).Phone (204) 233-7154<br>www.sbgh.mb.ca• Team members include endocrinologists and diabetes educators.Phone (204) 477-3305<br>Fax (204) 275-1376• Collaborative care to patients who have diabetes with complex care<br>needs (pregnant, with evidence of micro/macro vascular<br>complications, on insulin pumps, being considered for insulin therapy<br>etc.).Phone (204) 477-3305<br>Fax (204) 275-1376• Collaborative care to patients who have diabetes with complex care<br>needs (pregnant, with evidence of micro/macro vascular<br>complications, on insulin pumps, being considered for insulin therapy<br>etc.).Phone (204) 632-3900<br>Fax (204) 637-2412<br>www.wellnessinstitute.ca• Diabetes, education and self-management support are offered<br>through individual counselling and group classes.<br>• Foot Care Services (fee for service).Phone (204) 940-2175<br>Fax (204) 940-2175<br>Fax (204) 940-6202• Provides individual education, support and nursing care for Home<br>Care clients who are unable to access external diabetes education.Phone (204) 255-4840<br>Fax (204) 255-4803<br>www.youville.ca• Provides individual and group diabetes education to St. Vital<br>residents (postal codes R2N and R2M) by referral.<br>• Provides individual and group diabetes eissues, gestational<br>diabetes and patients requiring insulin (with type 1 or type 2Phone (204) 233-0262<br>Fax (204) 233-0262<br>Fax (204) 233-0262 <td></td> <td>. ,</td>   |   | . ,                      |
| Endocrinology       Fax (204) 233-7154         • Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).       • Fax (204) 233-7154         • Team members include endocrinologists and diabetes educators.       Phone (204) 477-3305         Victoria General Hospital Diabetes Education Centre       Phone (204) 477-3305         • Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Toot Care Services (fee for service).       Fax (204) 940-620         • Foot Care Services (fee for service).       Phone (204) 632-3900         • Provides individual education, support and nursing care for Home Care clients who are unable to access external diabetes education.       Phone (204) 940-2175         • Provides individual and group diabetes edu   | referral required.  | www.mountcarmel.ca       |
| <ul> <li>Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Team members include endocrinologists and diabetes educators.</li> <li>Victoria General Hospital Diabetes Education Centre</li> <li>Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Team members include endocrinologists and diabetes educators.</li> <li>Wellness Institute at Seven Oaks Hospital</li> <li>Diabetes, education and self-management support are offered through individual counselling and group classes.</li> <li>Foot Care Services (fee for service).</li> <li>Exercise, nutrition and weight loss services (fee for service).</li> <li>WRHA Home Care</li> <li>Provides individual education, support and nursing care for Home Care clients who are unable to access external diabetes education.</li> <li>Phone (204) 255-4840</li> <li>Provides individual and group diabetes education to St. Vital residents (postal codes R2N and R2M) by referral.</li> <li>Provides 12-week diabetes exercise Fit Smart program.</li> <li>Phone (204) 233-0262</li> <li>Provides care to clients with complex diabetes issues, gestational diabetes and patients requiring insulin (with type 1 or type 2</li> </ul>  |   | . ,                      |
| <ul> <li>Collaborative care to patients with brave diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Team members include endocrinologists and diabetes educators.</li> <li>Victoria General Hospital Diabetes Education Centre</li> <li>Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Team members include endocrinologists and diabetes educators.</li> <li>Wellness Institute at Seven Oaks Hospital</li> <li>Diabetes, education and self-management support are offered through individual counselling and group classes.</li> <li>Foot Care Services (fee for service).</li> <li>Exercise, nutrition and weight loss services (fee for service).</li> <li>WRHA Home Care</li> <li>Provides individual education, support and nursing care for Home Care clients who are unable to access external diabetes education.</li> <li>Youville Centre St. Vital</li> <li>Provides Individual and group diabetes education to St. Vital residents (postal codes R2N and R2M) by referral.</li> <li>Provides 12-week diabetes exercise Fit Smart program.</li> <li>Phone (204) 233-0262</li> <li>Fax (204) 233-0262</li> </ul>  |   |                          |
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| etc.).       Team members include endocrinologists and diabetes educators.         Victoria General Hospital Diabetes Education<br>Centre       Phone (204) 477-3305<br>Fax (204) 275-1376         • Collaborative care to patients who have diabetes with complex care<br>needs (pregnant, with evidence of micro/macro vascular<br>complications, on insulin pumps, being considered for insulin therapy<br>etc.).       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Diabetes, education and self-management support are offered<br>through individual counselling and group classes.       Phone (204) 632-3900         • Foot Care Services (fee for service).       Exercise, nutrition and self-management support are offered<br>through individual counselling and group classes.         • Foot Care Services (fee for service).       Phone (204) 940-2175         • Provides individual education, support and nursing care for Home<br>Care clients who are unable to access external diabetes education.       Phone (204) 255-4840         • Provides individual and group diabetes education to St. Vital<br>residents (postal codes R2N and R2M) by referral.       Phone (204) 255-4840         • Provides 12-week diabetes exercise Fit Smart program.       Phone (204) 233-0262         • Provides care to clients with complex diabetes issues, gestational<br>diabetes and patients requiring insulin (with type 1 or type 2       Phone (204) 233-1520  |   |                          |
| <ul> <li>Team members include endocrinologists and diabetes educators.</li> <li>Victoria General Hospital Diabetes Education<br/>Centre         <ul> <li>Collaborative care to patients who have diabetes with complex care needs (pregnant, with evidence of micro/macro vascular complications, on insulin pumps, being considered for insulin therapy etc.).</li> <li>Team members include endocrinologists and diabetes educators.</li> </ul> </li> <li>Wellness Institute at Seven Oaks Hospital         <ul> <li>Diabetes, education and self-management support are offered through individual counselling and group classes.</li> <li>Foot Care Services (fee for service).</li> </ul> </li> <li>WRHA Home Care         <ul> <li>Provides individual education, support and nursing care for Home Care clients who are unable to access external diabetes education.</li> <li>Provides individual and group diabetes education to St. Vital residents (postal codes R2N and R2M) by referral.</li> <li>Provides 12-week diabetes exercise Fit Smart program.</li> </ul> </li> <li>Youville Centre St. Boniface         <ul> <li>Provides care to clients with complex diabetes issues, gestational diabetes and patients requiring insulin (with type 1 or type 2</li> </ul> </li> </ul>   |   |                          |
| Victoria General Hospital Diabetes Education<br>Centre       Phone (204) 477-3305<br>Fax (204) 275-1376         • Collaborative care to patients who have diabetes with complex care<br>needs (pregnant, with evidence of micro/macro vascular<br>complications, on insulin pumps, being considered for insulin therapy<br>etc.).       Phone (204) 632-3900         • Team members include endocrinologists and diabetes educators.       Phone (204) 632-3900         • Diabetes, education and self-management support are offered<br>through individual counselling and group classes.       Phone (204) 632-3900         • Foot Care Services (fee for service).       Fax (204) 697-2412         WRHA Home Care       Phone (204) 940-2175         • Provides individual education, support and nursing care for Home<br>Care clients who are unable to access external diabetes education.       Phone (204) 940-2175         • Provides individual and group diabetes education to St. Vital<br>residents (postal codes R2N and R2M) by referral.       Phone (204) 255-4840         • Provides 12-week diabetes exercise Fit Smart program.       Fax (204) 233-0262         Youville Centre St. Boniface       Phone (204) 233-0262         • Provides care to clients with complex diabetes issues, gestational<br>diabetes and patients requiring insulin (with type 1 or type 2       Phone (204) 233-1520  |   |                          |
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